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Official Newsletter of the National-Interstate Council of State Boards of Cosmetology, Inc.

www.nictesting.org

2015 Annual Conference

The annual conference of the National-Interstate Council of States Boards of Cosmetology (NIC) will be held August 29-31, 2015.

Our host for the conference is the Montana Board of Barbers and Cosmetologists. We thank our host for inviting us to hold the conference this year in the great State of Montana.

The conference site is the Holiday Inn, Missoula Downtown, located at 200 S. Pattee Street in Missoula. The guest room rate for single/double accommodations is \$119 a night plus applicable taxes. Reservations must be guaranteed to a major credit card. The cut-off date for making reservations is Friday, July 24. To receive the conference rate attendees must identify that they are

with the National-Interstate Council of State Boards of Cosmetology. For reservations call (800) 465-4329.

To assist you in planning your schedule, a function agenda will follow. A registration packet and other pertinent information about the conference will be sent to all state board offices and honorary members.

Aurie J. Gosnell Scholarship

Cosmetology student applicants wishing to apply for the Aurie J. Gosnell Scholarship may apply between March 1, 2015 and June 1, 2015. For more information on how to apply and get an application form go to the NIC website at www.nictesting.org and download the home page for policies and procedures for the administration of the scholarship and application form.

The award of (4) one-thousand two hundred fifty dollar (\$1,250.00) scholarships will be given. This award is given annually in memory of Aurie J. Gosnell.

For more information please contact Debra Norton at (501) 227-8262 or debranorton@sbcglobal.net.



President

Melanie C. Thompson
3251 Plattmoor Drive
Myrtle Beach, SC 29588
mthompson.nic@gmail.com

Immediate Past President

Betty Leake
12261 Redhawk Heights
Tebbetts, MO 65080
bleake.nic@gmail.com

Vice President

Bill Helton
PO Box 2401 • Elk City, OK 73648
bhelton.nic@gmail.com

Secretary/Treasurer

Leisa Stuart McElreath
163 CR 141 • Oxford, MS 38655
lmcelreath.nic@gmail.com

Region 1 Director

Sharon A. Young
157 Rhode island Ave. NE
Washington, DC 20002
Syoun.nic@gmail.com

Region 2 Director

Tracy Smith
148 Sever Bark Dr. NE
Cullman, AL 35057
tracysmith1.nic@gmail.com

Region 3 Director

Dennis Schildhauer
4003 Cobblestone Ct.
Cheyenne, WY 82009
Dschildhauer.nic@gmail.com

Region 4 Director

Glenda Ledford
960 S Century Dr • Wasilla, AK 99654
Gledford.nic@gmail.com

Board Administrator Rep.

Robyn Barineau
818 Abbiegail Dr.
Tallahassee, FL 32303
Rbarineau.nic@gmail.com

National Examination Committee (NEC)

Rosanne Kinley- Chair
2101 N. Main St. • Anderson, SC 29621
rosannenec@gmail.com

NIC Office

7622 Briarwood Circle
Little Rock, AR 72205
(501) 227-8262 - office
(501) 227-8212 - Fax
Debra Norton
dnorton@nictesting.org
www.nictesting.org

Neck Strips Again Gone Shorter



It's been six years ago when this article appeared in the Bulletin. Needless to say, I think for a couple of years the neck strip did appear a little longer. Now we are back to the neck strip being shorter again. By stretching one it just doesn't go as far as they used to. Once again I'd like to share the article.

When trying to drape a client before performing a cosmetology or barbering service, have you ever had to pull and stretch the neck strip that is being used to make sure it reaches around the client's neck before putting the cape on? We all can answer that question with a "yes." The purpose of the neck strip is to protect the client by providing it as a method of proper protection to make sure the cape doesn't come in direct contact with the client's skin. Working professionals must be frustrated when they realize that the neck strips are no longer big enough to completely go around the neck. They have either been made shorter (which they are) or the clients are getting to be larger people. Think about clients who are in the field of sports, such as professional football players, who have larger torsos. Trying to get a neck strip to fit around their neck is nearly impossible.

This frustration forced the need to contact the company making the product. After visiting with the company's consumer complaint department by venting much frustration about

the neck strips, the company was very understanding and sympathetic over the problem. To compensate for the frustration a complimentary carton of neck strips was received. Now the new neck strips were about ½ inch longer but the width was no wider. After trying the new neck strip the company wanted to be contacted to see if they fit the clients neck better.

All the states require in the statute for their licensure to provide a protective covering to be used under the cape when draping a client when performing a service. This should keep the sales of the product flourishing and not become flat. This is one requirement and method for proper sanitation that isn't going to go away.

So the moral of the story is to keep on stretching and pulling those neck strips and hope they will be made just a little longer and wider. A neck strip is like a dollar, you keep stretching it to see how far it will go.

Lois Wiskur

www.nictesting.org



Editorial

by Lois Wiskur

Responsibilities

I was reading an article by a gentleman who is a customer service expert/speaker, who works with organizations to build loyal relationships with their customers. He has a training program to help organizations develop a customer service culture and loyalty mindset.

The following are some of the areas that he talked about that reminded me of NIC and the officers.

Officers have more responsibility than the job of the office they were elected to do.

Whether one realizes it or not, each officer has at least two jobs or responsibilities at serving. The first is to do the job that they were elected to do. The second is to take care of the states and the members. Simple concept, but let's elaborate some.

It's like a job they were hired to do.

This is pretty obvious. If you were hired to be a sales person, you sell. If you were hired to be an executive assistant you assist. When elected to an certain office, the job is fulfilling the duties of that office. That is the officer's first responsibility.

With that job comes the responsibility to take care of the customer.

When someone applies for a job it also involves the taking care of the customer or customer services (the customer would be the states and the individual members to our organization.)

At any time a state or the members interacts with any one of the officers of the organization they form an impression. At that time, the opinion that the member or state has of your company or organization may rest on the shoulders of that officer. So taking care of the customer is very important.

This brings us to the third responsibility. While this might not be as applicable to every organization or company, it's still worth consideration. The Disney Institute programs have been practicing this concept since the first theme park was built. Walt Disney used to say that everyone had these jobs. You already know the first two. The third was to keep the park clean. In other words, just as it is everyone's job to take care of the customer or guest, it is also everyone's job to pick up any trash or clean up a mess they might spot.

The bottom line: everyone must realize that they have responsibility than just the job they were elected or hired to do.

This reminded me of the year of 1970-71 when NIC had 12 circuit Vice Presidents on the Executive Board. At the 1971 Conference in San Francisco each circuit met separately to caucus to elect a new Vice President and brought back the name that they had chosen for their circuit to the delegates.

Their responsibility was to contact each state in their circuit to report if they had any happening or news in that state. This information was then forwarded to the office of the NIC President. The material was then forwarded to the NIC Bulletin for publication. This was a great responsibility on the circuits plus the President. In 1972 NIC voted to eliminate the circuits down to having fewer regions instead. The responsibility is always there for an officer, only in different forms and means.

(NIC had circuits for only one year.)

Discipline

Lots of men could be more successful than they are in the eyes of the world—if they were willing to pay the price.

To make big money requires big sacrifices. To be a big lawyer, doctor, musician, artist, actor—is only possible by a large payment in constant self-denial and self-discipline.

Before you can be anything, you must decide what you want to be.

To yearn for wealth and at the same time to yearn for freedom from responsibility is utter folly.

Thousands of brilliant men who have the capacity for making big money do not achieve outstanding success because they have no desire to assume the burdens which money-making brings. They prefer the ease and quiet of a less strenuous life.

2014 ANNUAL CONFERENCE *Highlights*





AACS Convention

The American Association of Cosmetology Schools held their Annual Convention in November 2014 in Phoenix, AZ.



Pictured (left to right) is NIC Past President Betty Leake, MO; Re-Elected AACS President Don Yearwood of Ohio and Sandra Bruce of Milady.



With Jim Cox, Executive Director of AACS are the NIC Members that attended the AACS Convention. (Left to right) Becky Brockmann, IA; Jackie Dahlquist, SD; Jim Cox, Betty Leake, MO.

NIC Regions

Region 1

Connecticut
Delaware
Florida
Georgia
Maine
Maryland
Massachusetts
New Hampshire
New Jersey
New York
North Carolina
Puerto Rico
Rhode Island
South Carolina
Vermont
Virginia
Washington, DC

Region 2

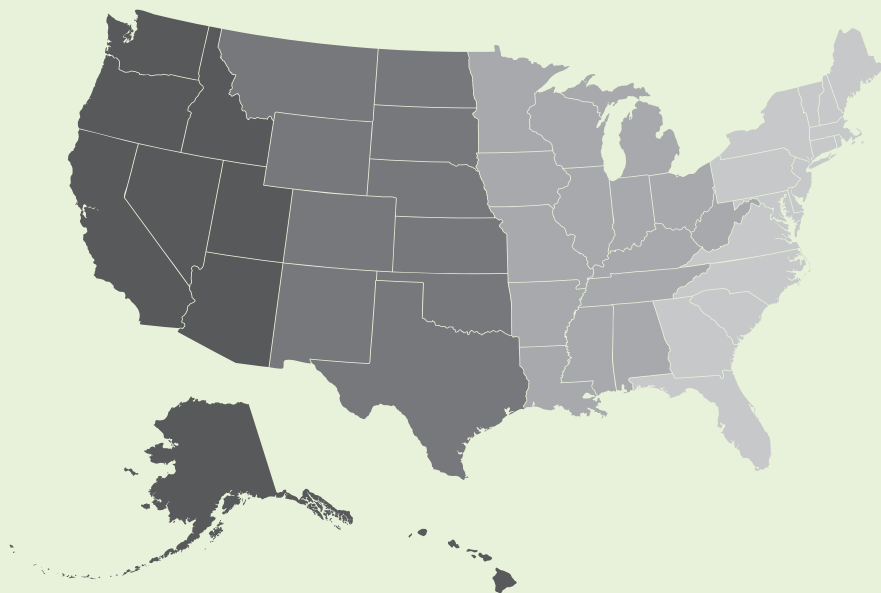
Alabama
Arkansas
Illinois
Indiana
Iowa
Kentucky
Louisiana
Michigan
Minnesota
Mississippi
Missouri
Ohio
Pennsylvania
Tennessee
West Virginia
Wisconsin

Region 3

Colorado
Kansas
Montana
Nebraska
New Mexico
North Dakota
Oklahoma
South Dakota
Texas
Wyoming

Region 4

Alaska
Arizona
California
Guam
Hawaii
Idaho
Nevada
Oregon
Utah
Washington





NIC Infection Control Standards Changed

By Leslie Roste, RN – Barbicide

At the NIC National Convention in August changes were proposed to both the “Blood Exposure Protocol” and the “Wet Disinfection Standard”. These changes were worked on for several months to ensure that they exemplified best practices. The need for change was substantial, as both documents had last been reviewed in the early 2000’s. I have summarized the major changes and full documents with details are available.

Blood Exposure Protocol

The most significant change in this protocol was the removal of biohazard tagging for blood exposure waste. The designation of waste as medical or biohazard is a significant one as doing so requires that the waste be professionally “hailed and disposed of”. This process is expensive and damaging to environment so we took a hard look at what the government considers to define medical/biohazard waste. While

there are no hard definitions that exist, the consensus of states agree that it is liquid or semi-liquid waste that has the potential to leak blood or OPIM (Other Potentially Infectious Material) when handled through normal waste channels. It was determined that it would be exceedingly rare for there to be sufficient volume of blood to require the use of biohazard tagging and hauling. Even in medical settings, drapes and bandages go in the regular trash, while biohazard is saved for fully saturated paper or cloth items and liquids.

Other changes to the protocol included adding the process of disinfection to the non-porous surfaces and implements when blood exposure has occurred.

Wet Disinfection Standard

This standard had multiple small changes that are significant in the ability for disinfection to be effective. Language was added that requires the

disinfection of all *non-porous* items prior to use on any client. Disinfection is only intended for items that are *non-porous* (generally – metal, plastic, and glass). For disinfection to work, items must be cleaned prior to disinfection, the disinfectant must be changed daily and the proper contact time must be followed – all of which were added into the standard. Contact time is the most important factor in successful disinfection, as it is the length of time that was required in EPA testing for the product to effectively kill all pathogens listed on its label. In addition, there was language added that would allow for sprays and wipes which are often more convenient and many wipes have very low contact times. Finally, the requirement to use a Tuberculocidal product for blood exposure was removed. All standard EPA registered, hospital grade disinfectants are effective against the pathogens of concern in the salon, including HIV and HEP.

Lois Wiskur
Box 687
Pierre, SD 57501

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Editor: Lois Wiskur
P.O. Box 687, Pierre, SD 57501
605-224-1661

Graphic Designer: Tami Collins, Pierre, SD
www.tamicollins.com
tamicollins@pie.midco.net

Printed by Curt Merriman Printing, Inc.
Pierre, SD
cmpi@midconetwork.com

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